



Asociația CREDIS

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<http://cisco.credis.ro>

Help Desk Support Engineers (Level 1 or Level 2)

We are looking for computer engineers who likes to solve difficult problems, create new digital tools for Small & Medium Romanian enterprises and ... not in the end to get together with a funny and young team

Job Description:

Activities:

- Responsible for all infrastructure and operational systems that support/help the business applications of our customers;
- To ensure that the performance of customer activities is protected by unauthorized access to the entire network of computers installed in accordance with the security standards and its clients;
- To provide appropriate documentation for technical procedures, change records, security procedures, DRP plans;
- To provide level 1 support (Help desk), operational services for high-standard systems and networks, considering the IT security risk provisions together with team support level 2 and 3 in Unity;

Requirements:

IT background (knowledge of system operation solutions, HW, networking, basic security concepts) + minimum medium level English.

Benefits:

Attractive salary, meal tickets, laptop & business phone; Flexible work schedule for students in terminal years;

Are you interested in this job? Apply at: jobs@academiacredis.ro